GARRETT ALPHIN

galphin@protonmail.com | 252-933-4560

Summary

Skilled Systems Administrator/Engineer with an extensive and diverse IT background in the healthcare and logistics industries. Proficient in troubleshooting and finding solutions to a wide range of technical demands. Years of customer service experience with the personality to make employees and clients feel welcome with their technical demands and issues.

Skills

- Intune/Endpoint and AAD management
- Azure Host Pools and WVD deployments
- Azure Automation
- Azure Images and VM management
- Active Directory/GPO Management

- PowerShell and Python Scripting
- Auto-deployment/White Glove
- Hyper-V/VMware Administration
- Okta application integrations
- Jira Management

Experience

Phreesia Inc
03/2018 - Current

- Deployed and managed multiple Azure WVD host pools for our India employees.
- Deployed Azure and local VMs on a needed basis.
- Managed hybrid and Azure-joined only devices via Intune/Endpoint management.
- Configured Intune configuration profiles, compliance policies, conditional access and PowerShell scripts.
- Managed on-premises Active Directory and GPOs.
- Configured Azure auto-deployment profiles for white glove drop shipping.
- Managed security agents such as Ivanti Security Controls, Rapid7 and Forticlient.
- Managed all patching for Windows and 3rd-party applications with an average patching rate of 97% on 2000 devices every month.
- Okta application integrations. SSO, SAML, OAuth 2.0 and OpenID.

Fly Exclusive, LLC
05/2017 - 11/2017

- Provided iOS technical support for all pilots including various flight applications.
- Configured an Azure VNET/VPN and deployed Windows Server 2016 Datacenter for more database storage and better performance for their applications
- Implemented Malwarebytes Endpoint Security to their existing firewall.
- Maintained all in-house workstations and applications.

Affordable Care, Inc
03/2012 - 11/2016

- Managed 240 practice servers including security, replacing hardware and backups.
- Provided consultation for new practice openings and existing practices having continuous issues.
- Worked with x-ray technicians to install and configure new x-ray equipment along with troubleshooting existing equipment.
- Supported multiple dental and x-ray software including Dentrix, Carestream, Dexis, OneView and Silverfast.

GSC Trucking, Inc
10/2004 - 03/2012

- Built a Windows Server 2003 for Prophesy Dispatch software and Quickbooks 2006 and 2009.
- Maintained all in-house workstations, networking equipment and applications.
- Managed inbound/outbound deliveries for our 200,000sq/ft Grifton warehouse.
- Processed payroll settlements for owner/operator truck drivers along with accounts receivable.